



March 10, 2025

Dear Capital Area School For The Arts Charter School Community,

As you may be aware, Capital Area School For The Arts (CASA) Charter School is actively monitoring a recent cybersecurity incident that impacted PowerSchool, a company that provides CASA with student information management software.

As shared previously, we recently learned that on December 28, 2024, PowerSchool discovered that an unauthorized actor gained access to certain customer data, potentially including some information relating to CASA.

We understand that on or about January 29, 2025, PowerSchool began sending notifications via email directly to certain impacted individuals and families to notify them of the incident. It is anticipated that these incident notification emails from PowerSchool will be sent to affected individuals and families on a rolling basis in the coming days and weeks. PowerSchool has represented its investigation into the incident has not yet concluded. As such, our understanding of the scope of the incident is actively evolving and there remains a possibility that those families who have not yet received an email from PowerSchool may receive one in the future, along with further communication from CASA.

We understand that PowerSchool is sending the notifications from one of the following email addresses: *Ps-sis-incident@mail.csid.com, Ps-sis-incident@mail1.csid.com, or Ps-sis-incident@mail2.csid.com.*

As always, we encourage our community to remain vigilant when using email. When requested to follow a link or download an attachment, please review the sender information and the email domain to confirm that the request is legitimate. If you receive a PowerSchool correspondence that is not from one of the above email addresses or you are unsure about an email's legitimacy, please exercise caution. Do not click any links or download attachments.

While we await final findings from PowerSchool concerning the scope of the impact of this incident, it is important to also remain diligent in reviewing your financial account statements and credit reports for fraudulent or irregular activity on a regular basis.

As a reminder, PowerSchool has set up a dedicated response line for this incident. The response line is available Monday through Friday, 8:00 am to 8:00 pm Central Time. You may contact PowerSchool's response line directly at **(833) 918-9464**. Additionally, PowerSchool has published additional information on its website, which is available at: **<https://www.powerschool.com/security/sis-incident/notice-of-United-states-data-breach/>**

We acknowledge this may be concerning news. As always, our #1 priority is to ensure the safety and security of our students, staff and community. We will share updates as relevant information becomes available.

Sincerely,

Capital Area School For The Arts Charter School