

Memo

DATE: November 16, 2021
SUBJECT: Important CAOLA Update
TO: Students / Teachers / Parents / Guardians
FROM: Timothy Wendling, CEO/Principal

Please see the important notice below from Edison Learning, one of our CAOLA learning platforms.

As Edison Learning continues improving our service to you and your children, we are planning a significant enhancement to eSchoolware over this Thanksgiving holiday break.

Starting at **1:00am EST, Thursday, November 25**, we will switch our eSchoolware servers from a Java 6 instance of the system to a Java 8 instance of eSchoolware. This server switch should require no outage to roll into the new servers.

Upgrading to Java 8 will produce significant security enhancements to our database. This upgrade will also enable various stability and bug fixes. Further, it allows for new programming features which support future eSchoolware enhancements and API integrations.

It is important to note that students will need to clear their cache and cookies before logging back into eSchoolware for their next learning opportunity. There will be no changes in terms of Single Sign On (SSO) and/or log in credentials.

Steps to clear the cache and cookies:

1. Open Chrome
2. In the top right, where the three vertical dots appear, click **More tools > Clear browsing data**.
3. In the dialog box that appears, select the checkboxes for the types of information that you want to remove.
4. Use the menu at the top to select the amount of data you want to delete. Select **beginning of time** to delete everything.
5. Click **Clear browsing data**.

If the desktop or laptop has not been shut down or restarted in a while, please make sure you do a complete restart of the computer.

Remember to use Google Chrome as your web browser.

Have a safe and happy holiday season.